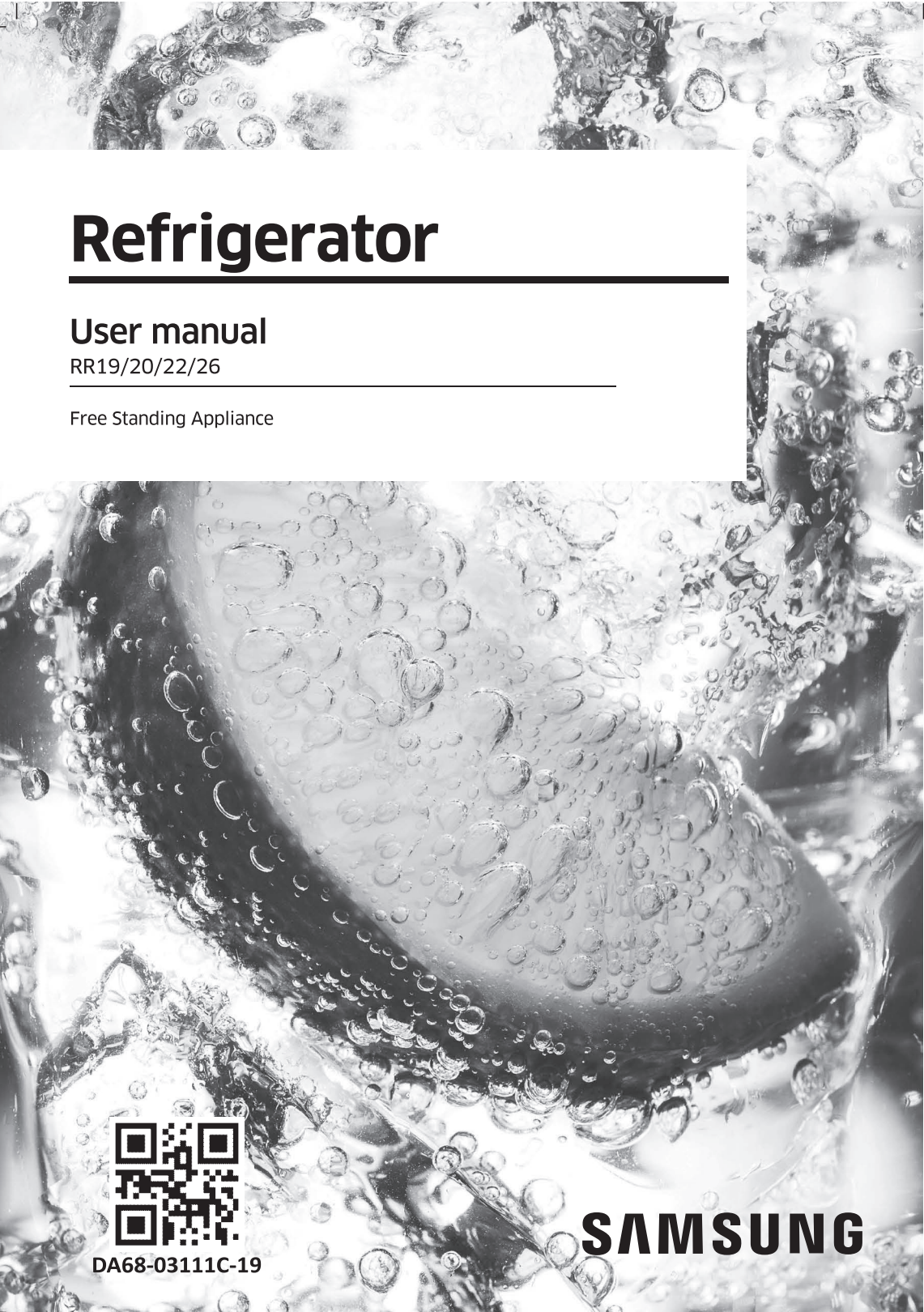




# Refrigerator

## User manual

RR19/20/22/26

Free Standing Appliance

## Contents

|                                                                                     |    |
|-------------------------------------------------------------------------------------|----|
| Safety information                                                                  | 3  |
| Important safety symbols and precautions                                            | 5  |
| Severe warning signs for installation                                               | 7  |
| Severe warning signs for using                                                      | 10 |
| Caution signs for installation                                                      | 15 |
| Caution signs for using                                                             | 16 |
| Caution signs for cleaning and maintenance                                          | 17 |
| Severe warning signs for disposal                                                   | 19 |
| This appliance is intended to be used in household and similar applications such as | 21 |
| Instructions about the WEEE                                                         | 22 |

|                           |    |
|---------------------------|----|
| Installation              | 23 |
| Refrigerator at a glance  | 24 |
| Step-by-step installation | 26 |

|                                   |    |
|-----------------------------------|----|
| Operations                        | 33 |
| Adjusting the temperature control | 33 |
| Special features                  | 34 |

|                            |    |
|----------------------------|----|
| Maintenance                | 38 |
| Handle and care            | 38 |
| Cleaning                   | 40 |
| Replacing the LED lamp LED | 40 |

|                 |    |
|-----------------|----|
| Troubleshooting | 43 |
|-----------------|----|

|               |    |
|---------------|----|
| Card warranty | 45 |
|---------------|----|

## Safety information

- Failing to do so may result in an electric shock, fire, explosion, problems with the product, or injury.
- Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops)
- Deteriorated insulation on electrical parts may cause an electric shock or fire.

### Caution signs for using

#### ⚠ CAUTION

- Do not place glass or bottles or carbonated beverages into the freezer.
- The container may freeze and break, and this may result in injury.
- There is no need to disconnect the refrigerator from the power supply if you will be away for less than three weeks. But, remove all the food if you are going away for the three weeks or more. Unplug the refrigerator and clean it, rinse and dry.
- Be careful that your fingers are not caught in.

- Do not place the food to be frozen in direct contact with food in storage.
- Do not store fresh fruits and vegetables in chill compartment which goes bad easily at low temperatures
- Do not exceed the storage time recommended by the food manufacturers for commercially quick-frozen food

- Do not keep vegetable oil in your refrigerator's door bins. The oil can solidify, making it foul-tasting and difficult to use. In addition, the open container can leak and the leaked oil can cause the door bin to crack. After opening an oil container, it is best to keep the container in a cool and shaded place such as a cupboard or pantry.
- Examples of vegetable oil: olive oil, corn oil, grape-seed oil, etc.

### Caution signs for cleaning and maintenance

#### ⚠ CAUTION

- Do not clean the appliance by spraying water directly onto it.
- Failing to do so may result in an electric shock or fire.
- Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.
- Unplug the power plug and clean it with a dry cloth.
- Failing to do so may result in an electric shock or fire.
- Before cleaning or performing maintenance, unplug the appliance from the wall socket.
- Failing to do so may result in an electric shock or fire.
- If the key is provided with refrigerator, the keys should be kept out of the reach of children and not be in the vicinity of the appliance.
- Do not clean glass shelves or covers with warm water when they are cold.
- Glass shelves and covers may break if exposed to sudden temperature changes or impacts such as bumping or dropping.

## Installation

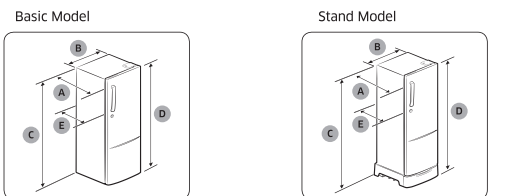
| Class              | Symbol | Ambient Temperature range (°C) |  |
|--------------------|--------|--------------------------------|--|
|                    |        | IS 17550                       |  |
| Extended Temperate | SN     | +10 to +32                     |  |
| Temperate          | N      | +16 to +32                     |  |
| Subtropical        | ST     | +16 to +38                     |  |
| Tropical           | T      | +16 to +43                     |  |

#### NOTE

The cooling performance and power consumption of the refrigerator may be affected by the ambient temperature, the door-opening frequency, and the location of the refrigerator. We recommend adjusting the temperature settings as appropriate.

#### Clearance

See the pictures and table below for space requirements for installation.



## Safety information

- Before operating the appliance, please read this manual thoroughly and retain it for your reference.
- Use this appliance only for its intended purpose as described in this instruction manual.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your appliance.
- Because these following operating instructions cover various models, the characteristics of your refrigerator may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service center or find help and information online at [www.samsung.com](http://www.samsung.com).
- R-600a or R-134a is used as a refrigerant. Check the compressor label on the rear of the appliance to see which refrigerant is used for your refrigerator.
- It is hazardous for anyone other than an Authorised Service Person to service this appliance.
- Do not drink the liquid which is inside the cool pack although it is not toxic to human body.
- Do not install the appliance nearby the voltage stabilizer.

## Safety information

### Severe warning signs for installation

#### ⚠ WARNING

- Do not plug several appliances into the same multiple power board. The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matched the rating plate.
- This provides the best performance and also prevents overloading house wiring circuits, which could cause a fire hazard from overheated wires.
- If the wall socket is loose, do not insert the power plug.
- There is a risk of electric shock or fire.
- Do not use a cord that shows cracks or abrasion damage along its length or at either end.
- Do not bend the power cord excessively or place heavy articles on it.
- Do not use aerosols near the refrigerator, it may cause an explosion or fire.
- Do not store flammable stuff near the refrigerator.
- Connect the power plug in proper position with the cord hanging down.
- If you connect the power plug upside down, wire can get cut off and cause fire or electric shock.
- When moving the refrigerator, be careful not to roll over or damage the power cord.
- This constitutes a fire hazard.
- This appliance should be positioned in such a way that it is accessible to the power plug.

## Safety information

- For internal and external cleaning use a clean spon ge or soft cloth and an abrasive or detergent in warm water.
- Do not use abrasive or harsh cleansers, these can scratch or damage the material.

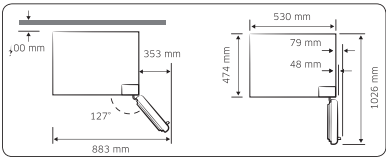
### Severe warning signs for disposal

#### ⚠ WARNING

- Leave the shelves in place so that children may not easily climb inside.
- When this product contains flammable gas (Refrigerant R-600a), contact your local authority in regard to safe disposal of this product. Cyclopentane is used as an insulation blowing gas.
- The gases in insulation material require special disposal procedure.
- Please contact your local authorities in regard to the environmentally safe disposal of this product.
- Ensure that none of the pipes on the back of the appliances are damaged prior to disposal.
- Pipes shall be broken in the open space.
- When disposing of this or other refrigerator/s, remove the door/door seals, door latch so that children or animals cannot become trapped inside.
- Children should be supervised to ensure that they do not enter and play with the appliance.
- If trapped inside, the child may become injury and suffocate to death.
- Please dispose of the packaging material for this product in an environmentally friendly manner.

|                    | RR19/20 |       | RR22  |       | RR26  |       |
|--------------------|---------|-------|-------|-------|-------|-------|
|                    | Basic   | Stand | Basic | Stand | Basic | Stand |
| Depth "A"          | 529     | 529   | 529   | 529   | 529   | 529   |
| Width "B"          | 532     | 532   | 532   | 532   | 532   | 532   |
| Height "C"         | 1139    | 1246  | 1262  | 1375  | 1457  | 1570  |
| Overall Height "D" | 1188    | 1300  | 1307  | 1420  | 1502  | 1615  |
| Depth "E"          | 649     | 649   | 649   | 649   | 649   | 649   |

(Unit: mm)



#### NOTE

Each measurement based on the design dimension, so it may differ depending on the measuring method.

#### CAUTION

Please tie up the extra length of the power cord at the back of the refrigerator so as not to be touched on the floor preventing the power cord from being crushed by the rollers upon upon relocation.



Warning: Risk of fire / flammable materials

## Important safety symbols and precautions

### ⚠ WARNING

Hazards or unsafe practices that may result in **severe personal injury or death**.

### ⚠ CAUTION

Hazards or unsafe practices that may result in **minor personal injury or property damage**.

### NOTE

- Do NOT attempt.
- Do NOT disassemble.
- Do NOT touch.
- Follow directions carefully.
- Unplug the power plug from the wall socket.
- Make sure the machine is grounded to prevent electric shock.
- Call the contact center for help.

**These warning signs are here to prevent injury to you and others. Please follow them carefully. After reading this section, keep it in a safe place for future reference.**

- Failing to do so may result in an electric shock or fire due to electric
- Do not use a hooking power by direct tapping from the electric line leakage.
- This appliance must be properly grounded
- Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.
- You must ground the refrigerator to prevent any power leakages or electric shocks caused by current leakage from the refrigerator.
- This may result in an electric shock, fire, explosion, or problems with the product.
- Never plug the power cord into a socket that is not grounded correctly and make sure that it is in accordance with local and national codes.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The fuse on the refrigerator must be changed by a qualified technician or service company.
- Failing to do so may result in an electric shock or personal injury.

## Severe warning signs for using

### ⚠ WARNING

- Do not touch the power plug with wet hands.
- This may result in an electric shock.

## This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

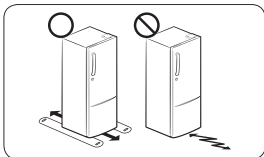
### \* Stabilizer Free Rating Condition

#### NOTE

- Stabilizer free means Samsung refrigerator protect compressor against widest voltage fluctuation range given on the label. When tested in standard environment conditions\* according to Samsung Internal Standard.
- Power supply is erratic at most places in India, with voltage fluctuating in both directions (up and down) at many places frequently. These voltage fluctuations can damage appliances, thereby causing them to end much before their normal useful life. So it is better to use Stabilizer if voltage fluctuation range is over than label value.

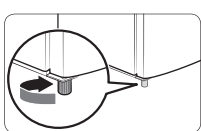
## Installation

### STEP 2 Flooring



- The surface to install the refrigerator must support a fully loaded refrigerator.
- To protect the floor, put a large piece of cardboard on each leg of the refrigerator.
- Once the refrigerator is in its final position, do not move it unless necessary to protect the floor. If you have to, use a thick paper or cloth such as old carpets along the movement path.

### STEP 3 Adjust the levelling feet (Applicable models only)



- Level the refrigerator by manually adjusting the levelling feet. Turn the levelling feet clockwise to lower the position, or turn counter clockwise to raise. For safety reasons, adjust the front side a little higher than the rear side.
- Don't use stand to avoid noise and leveling issue.
- NOTE This model does not allow for adjusting the front right foot that is fixed. Use the front left foot for levelling.

## Safety information

- Do not store articles on the top of the appliance.
- When you open or close the door, the articles may fall and cause a personal injury and/or material damage.
- Do not put a container filled with water on the refrigerator.
- If spilled, there is a risk of fire or electric shock.
- Do not let children hang on the door. If not, a serious injury may occur.
- There is a Risk of children entrapment.
- Do not let children enter inside the refrigerator.
- Do not keep volatile or inflammable objects or substances (benzene, thinner, propane gas, alcohol, ether, LP gas and other such products etc.) in the refrigerator.
- This may result in fire or explosion.
- Do not place a lighted candle in the refrigerator for removing bad odours. This may result in an electric shock or fire.
- Do not use a candle on top of the appliance when a blackout.
- Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
- This may cause frostbite.
- Do not use electrical, mechanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Fill the water tank, ice tray, water cubes only with potable water.
- Do not keep the keys of the refrigerator within the reach of children as there is a possibility of children being locked inside
- This product is intended only for the storage of food in a domestic environment.
- Bottles should be stored tightly together so that they do not fall out.

## Safety information

### Instructions about the WEEE

- Correct Disposal of This Product (Waste Electrical & Electronic Equipment) (Applicable in countries with separate collection systems)
- This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

For more information on safe disposal and recycling visit our website [www.samsung.com/in/support](http://www.samsung.com/in/support) or contact our Helpline numbers - 1800 40 SAMSUNG (1800 40 7267864), 1800 5 SAMSUNG (1800 5 7267864), [www.samsung.com/in/support](http://www.samsung.com/in/support) 1800 40 SAMSUNG (1800 40 7267864), 1800 5 SAMSUNG (1800 5 7267864)

Follow these instructions carefully to ensure a proper installation of this refrigerator and to prevent accidents before using it.

#### ⚠ WARNING

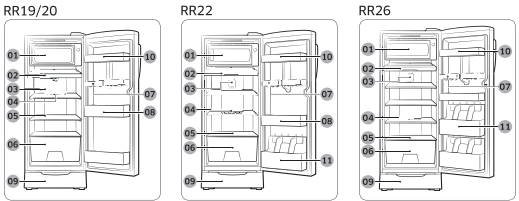
- Use the refrigerator only for its intended purpose as described in this manual.
- Any servicing must be performed by a qualified technician.
- Dispose of the product packaging material in compliance with the local regulations.

#### NOTE

The actual image and provided component parts of the refrigerator may differ, depending on the model and the country.

## Installation

### Refrigerator at a glance



- 01 Ice making compartment (Super Freeze Zone)
- 02 Chiller compartment
- 03 Bulb Lamp \*LED Lamp
- 04 Ice tray
- 05 Shelf
- 06 Vegetable box
- 07 Door bin Variety
- 08 Door bin Jumbo\*
- 09 Stand table \*
- 10 Door bin Egg
- 11 Fresh Max Door bin\*

#### Optional accessories \*



Cool wave / Cool pack: This helps keep the refrigerator cool. Ice tray: Used to make ice.

\* Your refrigerator may not include optional accessories listed above. Provision of optional accessories depends on the model and the country.

**To secure more room for storage in the refrigerator compartment**  
To get more space, you can remove cool pack(s) which can be removed without aid of a tool. It does not affect thermal and mechanical characteristics.

A declared storage volume is calculated with cool pack(s) removed.

- These optional accessories do not affect thermal and mechanical performance.

A declared storage volume of the freezer is based on the nonexistence of those optional accessories.

For best energy efficiency, make sure all of shelves, drawers, and baskets are placed in their original position.

## Step-by-step installation

### STEP 1 Select a site

#### Site requirements:

- Solid, level surface without carpeting or flooring that may obstruct ventilation
- Away from direct sunlight
- Adequate room for opening and closing the door
- Away from a heat source
- Room for maintenance and servicing
- Temperature range: between 16°C and 43°C

#### Effective temperature range

The refrigerator is designed to operate normally in the temperature range specified by its class rating.

Installation

STEP 4 Attach the door support (RR20 Non Stand table models only) \*Only applicable models

- 1. Tilt the refrigerator backward, and have one person hold the refrigerator from the back.
  - 2. The other person inserts the door support (A) into the bottom hole of the door.
  - 3. Use a Phillips screwdriver to tighten the screw.
- To prevent the refrigerator from falling or shaking while it is operating or when the door bin is fully loaded but the fridge is empty, follow these instructions to attach the door support (A). This work must be done by two persons.

CAUTION

To avoid personal injury or product damage from a fall or scratch, use caution throughout the entire process.

STEP 5 Initial settings

- By completing the following steps, the refrigerator should be fully functioning.
1. Plug the power cord into the wall socket to turn the refrigerator on.
  2. Open the door, and check if the interior light lights up.
  3. Set the temperature to the coldest, and wait for about an hour.
  4. Wait until the refrigerator reaches the set temperature. Now the refrigerator is ready for use.

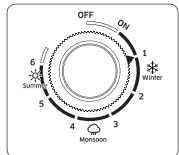
STEP 6 Final check

- When installation is complete, confirm that:
- The refrigerator is plugged into an electrical outlet and grounded properly.
  - The refrigerator is installed on a flat, level surface with a reasonable clearance from the wall or the cabinet.
  - The refrigerator is level and is sitting firmly on the floor.
  - The door opens and closes freely, and the interior light turns on automatically when you open the door.

Operations

Adjusting the temperature control

Freezer / Fridge (Temperature adjustment)



DIAL At "Monsoon" POINT (3~4 No.)

- To maintain optimum temperature for food storage, set the control dial at the "Monsoon" Position.

DIAL At "Summer" POINT (5~6 No.)

- When setting the control dial at the "Summer" Position, the Refrigerator becomes coldest.
- When large quantities of food is stored, For quickice making set the control dialat the "Summer" Position.
- When small quantities of food is stored.

DIAL At "Winter" POINT (1~2 No.)

- When setting the control dial at the "Winter" Position, the Refrigerator becomes warmer.

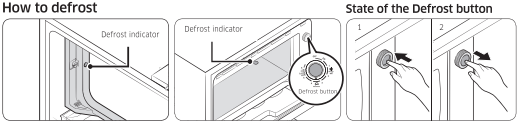
NOTE

- If the temperature where the Refrigerator is placed is lower than 5 °C, set the temperature control to WINTER. Because the temperature of the Refrigerator is affected by the temperature around the Refrigerator and it will be lower than the set value.
- Apart from knob settings mentioned above, if you desire to increase or reduce the cooling, turn the knob clockwise or anticlockwise to the degrees you want.

Special features

The actual image and special functions of your refrigerator may differ, depending on the model and the country.

How to defrost



1. Check the layer thickness of the frost/ice formed on the walls of the ice making compartment. If more frost is formed, please defrost.

2. Push the Defrost button to defrost. Frost on the surface of the evaporator will begin to melt and can be easily removed. After defrosting is finished, the refrigerator will start automatically.

• The Defrost button remains pressed during the defrost process (1), and returns to normal state when complete. • If you press the Defrost button in higher inner temperatures (ambient temperature), the button would not be pressed and stays normal (2).

It is always recommended to remove the stored food from the freezer compartment before defrost.

CAUTION

In order to remove ice from the ice making compartment, do not use a keen tool, knife or screw driver.

How to lock



Key

You can use the provided key to lock the refrigerator's door. The door lock is unlocked in the horizontal (→) position, and locked in the vertical (↓) position.

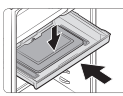
- To lock the door, fully insert the key. Then, press the key while turning it to the left.
- To unlock the door, fully insert the key. Then, press the key while turning it to the right.

CAUTION

- Do not leave the key in the door lock. You can lose the key.
- Do not forcefully open the door before unlocking it. The door may be damaged.

Operations

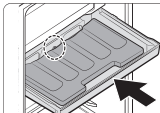
Cool Pack (Applicable models only)

- 
1. Take out the Chilled Room tray from inside the refrigerator.
  2. Put the Cool Pack in the Chilled Room tray.

NOTE

- If the **Chiller compartment** is not inserted to the end, water can drop to the bottom of refrigerator when defrost is performed.
- So the **Chiller compartment** should be inserted to the end when you store the food in the **Chiller compartment**.

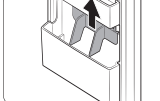
Cool Pack/Wave (Applicable models only)

- 
1. Remove the plastic bag and tape from the Chilled Tray Cool Pack / Wave in the top part of the refrigerator.
  2. Take out the Chilled Room tray from inside the refrigerator.
  3. Put the Cool Pack/Wave in the Chilled Room tray.

NOTE

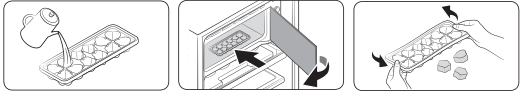
- If the **Chiller compartment** is not inserted to the end, water can drop to the bottom of refrigerator when defrost is performed.
- So the **Chiller compartment** should be inserted to the end when you store the food in the **Chiller compartment**.

Fresh max (Applicable models only)



To facilitate storage or removal of food items in different sizes, you can reposition the Fresh Max divider by pulling the divider out and reinserting in a desired position.

Ice making

- 
1. Fill the tray up to 80 % with water level.
  2. Place the ice tray in the Super Freeze Zone.
  3. To empty the ice tray, hold both ends of the tray and gently twist to remove the ice cubes.

NOTE

It is recommended that you wait about 1~2 hours after setting max of Freezer or COLDEST of temperature control for the ice cubes to form.

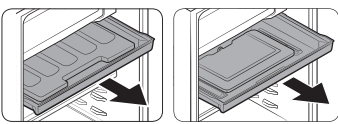
CAUTION

- The coldest part of the Refrigerator is the Super Freeze Zone. This is the best place to store delicate foodstuffs.
- Glass bottles containing liquids should never be stored in the Super Freeze Zone as the glass can shatter when the contents freeze.

Maintenance

Handle and care

Chiller compartment



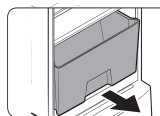
Pull the chiller compartment towards you until it meets the stopper. Tilt the front upward and pull the compartment out.

Shelves



To remove a shelf, first open the door completely. Pull the shelf forward, lift up, and then pull out. Do not attempt to tilt the shelf into position. Do not put the shelves upside down or reverse the front and back.

Vegetable Box



Take it out of the Refrigerator. Lift the cover up and pull it out of the Refrigerator.

Cleaning

WARNING

- Do not use benzene, thinner, or home/car detergent such as Clorox™ for cleaning purposes. They may damage the surface of the refrigerator and cause a fire.
- Do not spray water onto the refrigerator. This may cause electric shock.

Replacing the LED lamp

WARNING

The lamps are not user-serviceable. To replace the lamps of the refrigerator, contact a local Samsung service centre.

Troubleshooting

Before calling for service, review the checkpoints below. Any service calls regarding normal situations (No Defect Cases) will be charged to users.

| Problem                                                                                | Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| There are unusual noises.                                                              | <ul style="list-style-type: none"><li>• Check if the appliance is installed on a stable and even floor.</li><li>• Is the back of the appliance too close to the wall?</li><li>• Have any foreign objects fallen behind or under the appliance?</li><li>• Is the noise coming from the compressor in the appliance?</li><li>• A ticking sound occurs when the various accessories contract or expand.</li></ul>                                             |
| The front corners and sides of the appliance are warm and condensation starts to form. | <ul style="list-style-type: none"><li>• Heat-proof pipes are installed in the front corners of the appliance to prevent condensation from forming. When the surrounding temperature rises, this may not always be effective. However, this is not abnormal.</li><li>• In very humid weather, condensation may form on the outer surface of the appliance when the moisture in the air comes into contact with the cool surface of the appliance.</li></ul> |
| You can hear a liquid bubbling in the appliance.                                       | <ul style="list-style-type: none"><li>• This is the refrigerant, which cools the inside of the appliance.</li></ul>                                                                                                                                                                                                                                                                                                                                        |
| There is a bad smell inside the appliance.                                             | <ul style="list-style-type: none"><li>• Has a food item spoiled?</li><li>• Make sure that strong smelling food (for example, fish) is wrapped so that it is airtight.</li><li>• Clean out your Freezer periodically and throw away any spoiled food. When cleaning the inside of the fridge, store food elsewhere and unplug the appliance. Wipe with a dry dishcloth after 2~3 hours and then circulate air inside the refrigerator.</li></ul>            |

|                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| There is a layer of frost on the appliances walls.                            | <ul style="list-style-type: none"><li>• Are the air outlet vents blocked by food stored inside the Refrigerator? Space the food out as much as possible to improve ventilation.</li><li>• If the freezer drawer is not completely closed or is blocked, humidity from outside may enter and cause severe frost to form.</li></ul>                                                               |
| Condensation forms on the inside wall of the appliance and around vegetables. | <ul style="list-style-type: none"><li>• Food with a high water content is stored uncovered with a high humidity level or the door has been left open for a long time.</li><li>• Store the food with a cover or in sealed containers.</li></ul>                                                                                                                                                  |
| The appliance is not operating at all or the temperature is toohigh or low.   | <ul style="list-style-type: none"><li>• Check that the power plug is correctly connected.</li><li>• Is the temperature control on the front panel correctly set?</li><li>Is the appliance in direct sunlight or located near a heat source? If so, it may not be able to cool as well. Please put it in a place that is out of direct sunlight and not near a heat source.</li></ul>            |
| The appliance is not operating at all or the temperature is toohigh or low.   | <ul style="list-style-type: none"><li>• Is the back of the appliance too close to the wall? If so, it may not be able to cool sufficiently. Keep it an appropriate distance from the wall.</li><li>• Is there too much food inside so that the food is blocking the outlet vent? To keep the refrigerator at a suitable temperature, do not fill the refrigerator with too much food.</li></ul> |

Troubleshooting

|                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                 |
|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The appliance is not operating at all or the temperature is toohigh or low. | <ul style="list-style-type: none"><li>• Is the back of the appliance too close to the wall? If so, it may not be able to cool sufficiently. Keep it an appropriate distance from the wall.</li><li>• Is there too much food inside so that the food is blocking the outlet vent? To keep the refrigerator at a suitable temperature, do not fill the refrigerator with too much food.</li></ul> |
| The food in the Refrigerator is frozen.                                     | <ul style="list-style-type: none"><li>• Is the temperature control or control panel set to the coldest temperature?</li><li>• Is the surrounding temperature too low?</li></ul>                                                                                                                                                                                                                 |
| The lamps in the freezer and refrigerator are not turned on.                | <ul style="list-style-type: none"><li>• The lamps may not be turned back on if the doors of the freezer and refrigerator remain opened side by side for 2 seconds or longer. Close the doors and then open them again.</li></ul>                                                                                                                                                                |
| Water Deposition on Cover Door/ Chiller Tray                                | <ul style="list-style-type: none"><li>• Water Deposition on cover door/Chiller tray is due to frequent opening of the door/humid environment which is a normal phenomenon. It can be cleaned with a dry cloth.</li></ul> <div><p>Cover Door<br/>Chiller Tray</p></div>                                     |

\* Stabilizer Free Rating Condition

Stabilizer free means Samsung refrigerator protect compressor against widest voltage fluctuation range given on the label. Samsung Internal When tested in standard environment conditions\*\* according to Standard.

Power supply is erratic at most places in India, with voltage fluctuating in both directions (up and down) at many places frequently. These voltage fluctuations can damage appliances, thereby causing them to end much before their normal useful life. So it is better to use Stabilizer if voltage fluctuation range is over than label value.

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Helpline - Call : 1800 5 7267864 (1800 5 SAMSUNG) / 1800 40 7267864 (1800 40 SAMSUNG)



This warranty card gives the key points related to warranty claim. for further details log on to [www.samsung.com/in/support](http://www.samsung.com/in/support).

Warranty Card

\*TERMS & CONDITIONS

1. Proof of purchase is a pre-requisite to claim warranty.
2. The product should have been purchased from an authorised Samsung Sales Dealer in India.
3. Warranty can be claimed only if the repair was carried out by the Samsung authorised service center.
4. Carry-in service or In-Home service applicability depends on the product category and Samsung policy.
5. Free installation or demo of the product, if applicable, can be availed only once and within 6month from the date of purchase. In case of installation, any additional material required over and above the standard installation kit shall be on the chargeable basis.
6. In case of defective accessory, only the accessory will be repaired or replaced.
7. Cosmetic/ Aesthetic / Plastic / Glass Parts /Bulbs / Cable /Wiring / Piping/ Consumables are not covered under warranty.
8. The defective parts/ products which were replaced by Samsung under this warranty shall be the property of Samsung.
9. While carrying out repair, Samsung may use accessories or parts that are new or refurbished or reconditioned.
10. Samsung shall not be liable for any losses or consequential losses due to product failure or the installed software.
11. Samsung shall be free to decide on whether or not to provide a software update for its products.
12. Samsung shall not be responsible for any loss or misuse of data, personal information, setting, third party software during product usage or repair or software update.
13. Samsung shall not be liable for any loss, cost, expense, inconvenience or damage that may result from use inability to use the product. Under no circumstances shall Samsung be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product.
14. Defects caused by customer negligence, tampering shall void the product warranty.
15. Any extended/addition warranty offered by Samsung has to be supported by relevant proofs.
16. Usage of power stabilizers of proper rating is necessary unless explicitly mentioned by Samsung on product literature/instruction booklet.
17. In case of defect arising out of installation done by party other than Samsung authorised party, the limited warranty will be applicable as per revised T&C as Samsung shall deem fit.
18. Regular upkeep, maintenance and cleaning of parts are necessary in certain products. Such periodic maintenance shall be on chargeable basis unless otherwise provided and not covered under warranty.
19. In the event of any unforeseen circumstances, and spares not being available Samsung's prevailing depreciation rules will be binding on the purchaser and same shall be considered as a commercial solution in lieu of repairs.
20. Defects arising out of the following are not covered under warranty like Mishandling/Misuse, Improper ventilation, Improper voltage, Use of external material, Normal wear and tear, Physical damage and / or electrical damage caused by physical impact.
21. Complaints related to playability, printability, compatibility with external accessories, software, file systems, third party applications, CODEs, signals, Networks& ISP bandwidth shall not be considered as defect in product and not covered under warranty.
22. This warranty covers only the defects in products arising out of manufacturing or faulty workmanship.
23. This warranty covers repair/replacement of parts.
24. Warranty period of parts & accessories may vary from product to product.
25. Maximum liability out of this warranty is limited to the product purchase value/MRP.
26. No warranty on certain parts/conditions/types of product failures.
27. Under certain conditions where warranty obligations cannot be met, depreciation will be applicable on the existing product.

CUSTOMER DETAILS CUM WARRANTY CARD

Model No.: \_\_\_\_\_ Customer copy ( to be retained by customer):

Product Serial No.: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Name: \_\_\_\_\_

Address in Full: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Model No: \_\_\_\_\_

Dealer Name & Address : \_\_\_\_\_

Customer's Signature & Date (I accept the Terms & Conditions of warranty)

Dealer's Signature with rubber stamp

The Warranty shall be null and void in any of the following cases, and in such cases Samsung may at its sole discretion repair the equipment on a chargeable basis. The decision of Samsung, whether a complaint falls in any of these categories or not shall be binding on the Purchaser.

- The dully filled warranty card/proof of purchase is not presented to the service engineer at the time of repairs being undertaken / requested.
- The original serial number of the product is removed, altered or obliterated from the product.
- The product purchased is not used as per the rated power conditions or instructions mentioned in the INSTRUCTION MANUAL.
- The product is being used for commercial purpose OR if the product has been used excessively and beyond reasonable usage as permitted within the product instruction manual.
- Site (premises where the product is used/ kept) conditions that do not conform to the recommended operations of the product.
- Defects caused due to exposure to moisture/dampness/extreme thermal or environmental conditions or rapid changes in such of conditions/corrosions/oxidations/spilling of food/liquid/influence of Chemical substances.
- Defects due to causes beyond control like lightning, abnormal voltage, spikes, external sources (ex: cable/set top box connections), fire, water logging, natural calamities, commotion, riots, theft, anti-social action, acts of God or while in transit.
- Defects caused by household pets, rats, cockroaches, ants, pests, fungi or any other animal/birds/insects.
- Defects caused due to negligence/omission of the Purchaser on account of periodic maintenance(s)/periodic servicing as mentioned in the instruction manual of the product.
- Defects caused due to usage of third party material/non Samsung Authorized Consumables.
- Any modifications, including but not limited to, rooting attempts, reverse engineering, unlocking, jail-breaking etc. of the original firmware(s) or software(s) of the product.
- Repair due to misuse/third party repair attempts are not covered in warranty.
- Warranty does not cover repair due to external factors/mediums/data types.
- Warranty shall apply only if the product is used as per its usage specifications (ex: personal, commercial etc.)
- Warranty shall be void if product has failed under certain conditions/types (ex: water logging, misuse, etc.)

All disputes arising out of this warranty are subject to Delhi jurisdiction only.

Warranty period commences from the date of purchase of the product unless specified otherwise.

| Product Group | Product Description | Warranty Period (Month) | Parts/Accessory Warranty (if applicable)     |
|---------------|---------------------|-------------------------|----------------------------------------------|
| Refrigerator  | Refrigerator        | 12                      | 120 months for Digital Inverter Compressor * |

\* 15 Months from date of purchase or 12 months from installation, whichever ends early. \*\*12 Months from date of commissioning. \* In case of parts warranty, labour cost and gas charging cost(if applicable) will be chargeable as per the applicable rates.

 **Correct disposal of the product** ( Waste Electrical & Electronic Equipment)

This marking on the product, accessories or literature indicates that the electronic accessories (e.g. charger, headset, and USB cable) should not be dispose with other household waste at the end of their working life.

 For more information on safe disposal and recycling visit our website or contact number.

**SAMSUNG INDIA ELECTRONICS PRIVATE LIMITED**  
Registered Address:6th Floor,DLF Centre, Sansad Marg,New Delhi-110001,Visit : [www.samsung.com/in](http://www.samsung.com/in)  
**Samsung Helpline** - Call : 1800 5 7267864 (1800 5 SAMSUNG) / 1800 40 7267864 (1800 40 SAMSUNG)

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Marking and Labeling Information as per Plastic Waste Management Rules

| Brand Owner Name                          | EPR Registration No.       | Thickness of Plastic Packaging (In case of CAT-II) |
|-------------------------------------------|----------------------------|----------------------------------------------------|
| Samsung India Electronics Private Limited | BO-20-000-05-AAACS5123K-22 | > 50 Micron                                        |

Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

| Country | Contact Center                                                                           | Web Site                                                                   |
|---------|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| INDIA   | 1800 5 7267864 (1800 5 SAMSUNG) Toll-Free<br>1800 40 7267864 (1800 40 SAMSUNG) Toll-Free | <a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a> |

This Product is RoHS compliant

